| Role          | : | Manager – Industry Interface (Delhi Office) |
|---------------|---|---|
| Department    | • | Industry Interface                          |
| Qualification | : | Postgraduate                                |
| Experience    | : | 10 years                                    |

## **Brief responsibilities**

- 1. You would be responsible for coordination of sales, marketing, counseling and business development activities of the Institute across the country.
- 2. To execute the above activities for various programs of Welingkar
- 3. Marketing
  - i) Working in Collaboration with the Marketing Head and the team to plan and conceptualize innovative ideas and develop marketing strategies for various programs.
  - ii) To identify new marketing tools and techniques to promote the programs and generate revenue for the institute.
- 4. Market Research & Analysis
  - i) To conduct market research to determine market requirements for existing programs.
  - ii) Analysis of customer research, current market conditions and competitor information and develop innovative ways to improve customer service level continuously.
  - iii) Local mapping of target audience and developing the plan of action accordingly.
  - iv) Identification and penetration of new market segments for achieving targets.
  - v) Work on generating leads.
- 5. Sales:

Responsible for business development for newly launched programs and the existing programs.

- i) Develop business strategies and achieve targets.
- ii) Responsible for own lead generation and fixing appointments.
- iii) Presenting the institute to potential clients through direct communication in face- to -face meetings, telephonic calls and emails
- iv) Relationship building with corporate- either through known references or through cold calling and establish tie-ups with them for various programs of Welingkar.
- v) Attending telephonic customers' queries and provide appropriate solutions.
- 6. On Ground activities and Events:
  - i) To plan and execute various activities at trade fairs, seminars, institutes and Corporate to achieve sales objectives.
  - ii) To travel across different cities for marketing activities of various programs.
- 7. You will be assigned any other additional job responsibilities which may arise in future as per the needs of the institute.
- 8. You are expected to offer your services if required on Sundays/holidays, for which compensatory off would be considered.

Other responsibilities may be added as and when required during the course of the year.